

## AT&T ACCESS PLAN PROGRAM

(2 Convenient Residential Plan Offers)

**Plan 1:** \$5.00 per month plus taxes and fees (Not to exceed \$6.00):

*Internet Speeds available under this plan: 768 kbps, 1.5 mbps, 3.0 mbps*

**Plan 2:** \$10.00 per month plus taxes and fees (Not to exceed \$11.00):

*Internet Speeds available under this plan: 5.0 mbps, 10.0 mbps, 18.0 mbps, 25.0 mbps*

**Plans 1 and 2:** Both plans offer two (2) months credit on their account (**Free service**) as well as Unlimited Data (**Free service**) for a limited time offer.

### **STEPS TO APPLY FOR AT&T ACCESS PLAN PROGRAM (Government - Owned Program):**

1. Call (855) 220-5211 to let AT&T know you want to apply for the Access Program.
2. During the call, Customer can request AT&T to send the application by e-mail, U.S. Mail or Customer can simply visit [www.att.com/accessapply](http://www.att.com/accessapply) to apply.
3. Fill out the application - During this process, Customer must provide proof of low-income. The accepted documentation for this purpose follows: **SNAP Program** or **California Supplemental Security** or **National School Lunch Program** (Free or Reduced Price Lunch for School Kids) or **Income-Based Program** (based on income and all people that live at home). Only one is required.
4. Once completed, application can be faxed at (855) 933-2423 or mailed back as follows: **AT&T Access Program:** P.O. Box 5030, Charleston, Illinois (61920)
5. Once the application is received by AT&T, it will take three (3) business days to review it and then within five (5) to seven (7) business days, Customer will receive either an approval or denial letter.
6. If denied for lack of information, Customer must call back AT&T to re-send application.
7. If approved, Customer must call AT&T to place the order ((so that Customer can receive the equipment within three (3) to five (5) business days)) and set up the appointment date and time.